

Rent Better with RENTPERKS



We would like to welcome you to your *New Home!*

Your Lease is Signed, You're Moving in...Now what?

Rent and Bill Payments

Payment can be made through our system automatically. Please send your payment by interac e transfer (we have auto deposit, do not use passwords) to these accounts. Remember to write your address in the notes field so we match your rent payment.

- ABpayrent@rentperks.com (Alberta)
- payrent@rentperks.com (Ontario)
- payNBrent@rentperks.com (New Brunswick)
- payNSrent@rentperks.com (Nova Scotia)
- paySKrent@rentperks.com (Saskatchewan)
- payBCrent@rentperks.com (British Columbia)

Rewards and Free Rent!

ON - TIME and EARLY payment history will lead to rewards. Pay on time without fail and you're in our quarterly \$500 RENT draw. Other PERKS include rent rebates when re-leasing and for referrals. Check out our rewards link and download the REM App. It uses the same username (the email from the primary tenant on your lease) and password as your RentPERKS tenant App. For reward queries log in at <https://rentperks.com/rewards.html>



Support

Email HOWTO@rentperks.com but please no password re-sets. That is self-serve on line. General support? Use the web form at <https://rentperks.com/support.html>

Insurance - It's Mandatory

RentPERKS leases all have tenant insurance as a requirement. You need to have a policy and keep it current at all times. We have a discounted provider and it takes 5 minutes. Monthly payment available. <https://rentperks.com/support.html>

Inspections

Every 4-6 months we will inspect your home. This is to keep the owner/s informed and for us to check on maintenance needs. We reward good inspection results and will give you notice when we are arriving. You're welcome to be present at the scheduled times, but if you have a pet that might flee the scene or be nervous/angry when we enter, you'll need to make appropriate arrangements.

Utilities

If you're paying power, gas or water directly, then ensure your account is set up and you pay bills as they come your way. Non payment of utilities is as serious as non payment of rent. Proof of account set up is needed to start your tenancy. If we are billing you for utilities, the accounts are not in your name, then pay the bills as they arrive as per the bill payment section.

Maintenance and Repair Costs

Use the web form for repairs repairs support site. If you prefer doing it the slow way... send an email to repairs@rentperks.com with photos, description and your address and name.

If you're in a condo, please contact your strata management for all matters outside your door and in the building, parking or common areas - that's their gig, not ours.

Emergency Line 647 251 3611

Some people use the emergency line in the wrong situation. If there's water leaking, or an electrical spark, we want to attend to it immediatly. For something you do not feel "Threatened by" then its a NON-Emergency. The number is also on our site.

